



KD-05103 (Workshop)

Power Virtual Agents in a Day



About this course.

This course provides hands-on experience designing and developing a chatbot in less than a day.

Length.

1 Day.

Attendees learn how to:

- Review the prerequisites and set up process of the bot.
- Build their first chatbot.
- Experiment with topic suggestions.
- Improve chatbots with entities and variables.
- Integrate bots with other Microsoft Power Platform products.
- Understand the authentication process.
- Share bot with the group and interact using Microsoft Teams.

Prerequisites.

Providing your attendees with a tenant already set up will maximize the time available for learning on the day, and allow them to get started with Power Virtual Agents quickly and easily. It will also remove the need for any troubleshooting with security and permissions issues faced by some customers who are unable to sign up for a trial or create an environment. It is not recommended for attendees to create their own environment, so you will need to follow these instructions to create it for them. There will be 5 attendees per environment.

Note: That there is a limit of 5 Dataverse for Teams environments per trial, so you will need to set up 1 trial tenant per 5 attendees for this training. For instance, if you have 25 participants, you will need 5 trial tenants.

Exam.

None.

Course outline.

Module 1: What is Power Virtual Agents in a Day?

Module 2: Why host a Power Virtual Agents in a Day?

Module 3: What do customers take away from Power Virtual Agents in a Day?

Module 4: How to organize Power Virtual Agents in a Day.

- Prepare.
- Logistics.
- Communication.
- Follow up.

Module 5: How to deliver Power Virtual Agents in a Day.

- In Person / Online.

